



Quality Policy

Quality

Network Cars aims to provide a prompt, efficient and professional passenger and parcel service to all our clients.

We are committed to continually looking for ways to improve the quality of service offered to our clients, through investment in technological advancements and effective training of staff. Our quality statement is:

“Who cares wins”.

It is the policy of Network Cars to establish and maintain effective and efficient documented quality management systems appropriate to our business sector, such that the services provided to our clients satisfy and fulfill all contractual and quality related obligations. It is also our policy to conform to all statutory and regulatory requirements, national and international standards and industry practices applicable in the UK.

Objectives

- To maintain efficient and effective quality management systems and to keep them under regular top management review as a basis for improvement.
- To provide a service which satisfies clients, employees, contractors and other interested parties' needs and expectations using preventive methods and practices.
- To seek to achieve continual improvement.

Commitment

The directors of Network Cars Ltd will:

- Provide the necessary resources to maintain the quality management systems and develop new and innovative ideas.
- Communicate our policy requirements and objectives to all staff and those working on our behalf.
- Ensure that all staff are competent on the basis of appropriate education, training, skills and experience to enable us achieve our objectives.