



Training Policy

Network Cars is committed to providing high quality training and staff development programs for all our staff and drivers. Our main focus is with our drivers and telephonists who are at the forefront of our business and deliver high quality services to our customers.

Specifically, Network Cars will:

- Train our drivers and couriers to the highest standard with the use of our modern dedicated driver training facility.
- Ensure our drivers undertake training on health & safety, discrimination and customer service issues.
- Provide staff training at all levels through our in house training programs.
- Ensure effective assessment of the training needs of our staff and drivers.
- Provide and maintain safety and specific job training for equipment and associated operating procedures.
- Identify substances that are potentially hazardous to health and make sure any member of staff dealing with these as a part of their job is aware of the risk they may pose.
- Provide information, instruction, training and supervision to make sure everyone is able to carry out their work safely. These will be refreshed annually or when anything that could affect health and safety changes significantly.
- Set targets for continuous improvement within the bounds of our strict Public Carriage Office licensing program.

The success of this policy, which will be reviewed at least once a year, relies on everyone being actively involved. We all have a valuable role to play in showing that quality training at work is good business.

Working in this way, we're sure we can continue to build the ideals and success that Network Cars has enjoyed for the past 19 years.